

Report Remove

Childline and IWF's <u>Report Remove</u> tool enables young people to self-report sexual images of themselves, which they think may have been shared online, to see if it can be taken down. Children can access emotional support through Childline when they report images or videos for removal from the internet by the IWF.

Changes to Age Verification

Age verification used to be mandatory for 13-17 year olds, which meant they needed to prove their age using a form of ID. This is now optional.

If young people do not have access to ID, they can submit a report without proving their age. IWF will visually age assess the content and, in many cases, will be able to be certain it is of a child. If IWF can't be certain that the content is of a child, they can still ask tech companies to take it down. Working with SWGfL has helped make this change possible, as their RP Helpline can send take down notices for non-age verified content reported through URLs. This means the content could still be removed from lots of places and the young person can still choose to access emotional support from Childline.

Young people who have access to ID are still encouraged to prove their age using Yoti, as this enables IWF to be confident the content is of a child and can remove the content from even more places.

Supporting professionals to tell young people about Report Remove

We have recently launched some new resources to support professionals to tell young people about Report Remove before they need to use the tool:

- <u>Professional-facing film</u>: This short video features a teacher and experts from IWF and NSPCC explaining how Report Remove works, and how it can be used to support young people who have a nude image shared.
- <u>Professional-facing PDF</u>: This can either be printed or viewed digitally and has the key information that a young person may ask a professional about Report Remove.
- <u>Child-facing animation</u>: Professionals can show this short video to young people, for examples as part of RSE or in form time, or on an individual basis as needed, to help explain Report Remove to young people. This is also available in <u>Welsh</u>.
- <u>Professional-facing podcast:</u> This goes into more detail about how Report Remove works.

How does Report Remove work?

Young people can follow these steps:







- 1. Follow the instructions to confirm their age. If they're 13 or older, they can choose to prove their age using an age verification app called Yoti, to help get the content removed from even more places. They will need some ID if they want to do this.
- 2. Log into or create a Childline account so they can receive updates on their report.
- 3. Report and remove: share the image or video securely with the IWF who will review it and work to have it removed if it breaks the law. They will give it a digital fingerprint to help spot the image across the internet and take it down.
- 4. Childline will let the young person know the outcome of their report and provide further support where needed.

How can I support?

We are getting in touch with you as a trusted voice within the child protection sector, and we would be very grateful for any support you can offer in raising awareness of the tool and these resources, via:

- social media channels
- professional-facing newsletters or webpages

You can use the approved copy below to share the resources:

'Watch this short video to learn more about how professionals can use Childline and @IWFHotline's Report Remove tool to support young people who are worried that a sexual image or video of themselves may have been shared online: <u>https://www.youtube.com/watch?v=jwePjiz7XDo'</u>

'Report Remove is a tool from Childline and the @IWFHotline that empowers young people to selfreport sexual images of themselves that may have been shared online, to see if they can be safely removed from the internet. Discover more about the tool <u>https://learning.nspcc.org.uk/researchresources/report-remove'</u>

Thank you.



Watch Foundation